



European Committee
of the Regions

Human Resources and Finance

VACANCY NOTICE

AI Solution Delivery Expert

Reference number: COR/AD5-AD12/15 BIS/26

Directorate	Directorate for Innovation and Information Technology
Unit	Unit IIT.2 - Digital Demand and Delivery
Vacancy	AD5-AD12
Type of post	Official - Administrator Publication under Article 29(1)(a), (b) and (c) of the Staff Regulations
Date of publication	24/04/2026
Deadline	11/05/2026 at noon (Brussels time)

1. Your job and responsibilities

Are you passionate about turning artificial intelligence (AI) opportunities into practical, production-ready solutions? Do you combine hands-on experimentation with the discipline to deliver secure, scalable and compliant AI services in a public-sector environment?

As an AI Solution Delivery Expert in the AI & Data Team of the Directorate for Innovation and Information Technology (DIIT), you will help identify high-value AI opportunities, design and pilot practical solutions, and work with internal teams, stakeholders and external providers to move successful use cases into production.

You will play a key role in turning AI from exploration into real operational value across the European Economic and Social Committee (EESC) and the European Committee of the Regions (CoR). This means not only spotting opportunities, but also helping to shape, test, integrate and scale solutions that are useful, sustainable and trustworthy. Working in a multidisciplinary environment, you will combine business understanding, practical AI knowledge, project delivery discipline and a strong focus on measurable impact. You will be expected to challenge ideas critically, prioritise pragmatically, and help ensure that AI initiatives deliver real added value rather than remaining isolated pilots.

Your responsibilities will be to:

- Identify and shape AI opportunities by working closely with business stakeholders to understand needs, challenge assumptions, assess feasibility, and prioritise use cases with clear operational value and realistic implementation potential;
- Translate opportunities into deliverable solutions by defining use cases, success criteria, functional needs, delivery approaches and pragmatic implementation options adapted to the institutional environment;
- Design, prototype and pilot AI solutions such as AI agents, workflow automations or other AI-enabled services, testing ideas rapidly and iterating based on evidence, user feedback and technical constraints;
- Move successful pilots into production by working with DIIT teams and external providers to integrate solutions into business processes, enterprise tools, systems and data environments, ensuring that they are robust, supportable and fit for sustained use;
- Ensure solution quality and production readiness by defining evaluation and acceptance criteria, overseeing testing and validation, supporting documentation, monitoring performance after deployment, and helping manage continuous improvement;
- Contribute to scalable AI service delivery by helping establish repeatable approaches, delivery patterns and governance mechanisms that make it easier to industrialise successful use cases across the Committees;
- Support the responsible deployment of AI by addressing relevant security, data protection, ethical, risk-management and regulatory considerations, and by working with the appropriate governance and compliance actors to support alignment with the EU AI Act and related frameworks;
- Drive adoption and business value delivery by supporting training, awareness, change management and user engagement activities that help staff confidently adopt AI solutions and use them effectively in practice;
- Facilitate collaboration and decision-making by preparing and leading discussions with users, stakeholders and providers, synthesising outcomes clearly, and presenting structured recommendations that weigh value, cost, risk, complexity and sustainability;
- Contribute to team and institutional priorities by supporting cross-cutting initiatives, sharing knowledge, contributing to innovation and continuous improvement, and bringing a collaborative, delivery-oriented and solutions-focused mindset to the team.

2. Who are we? What are the challenges for us ahead?

The DIIT supports the EESC and the CoR in their digital transformation. DIIT designs, delivers and operates modern, secure and user centred digital solutions that enable staff and members to work efficiently and collaboratively, while ensuring alignment with institutional strategies and regulatory requirements.

Within DIIT, the AI & Data Team is responsible for turning artificial intelligence and data into practical solutions focusing on adding value to the work of the Committees. We work with business owners across both Committees and with external contractors to deliver production-ready solutions. The team deploys, supports and develops AI powered tools and services that enhance

productivity, streamline business processes and support informed decision making. This includes the rollout of general-purpose AI tools, the integration of AI into workflows and the use of data analytics to transform information into actionable insights.

The team actively promotes the responsible and trustworthy use of AI, providing guidance, training and best practices, monitoring adoption and ensuring compliance with organisational policies and the evolving EU regulatory framework, including the AI Act. The AI & Data Team works in close cooperation with services, governance actors and stakeholders across both Committees, combining technological expertise with a strong understanding of public-sector needs.

Our main achievements:

- Successfully introducing AI-powered solutions that support staff in their daily work;
- Embedding AI into business processes, alongside training, user support and change management;
- Ensuring AI solutions are developed and deployed in compliance with legal, ethical and risk-management requirements;
- Supporting technical upskilling and knowledge sharing on AI and NLP solutions across teams.

Our challenges ahead:

- Scaling AI adoption sustainably across the Committees while ensuring transparency, security and regulatory compliance;
- Identifying where AI technologies can deliver meaningful added value;
- Strengthening governance, measurement and oversight of AI use as solutions move from pilot to organisation-level deployment;
- Continuing to support staff through change by expanding training, guidance and hands-on support.

Why should you join us?

Joining DIIT's AI & Data Team means working on AI adoption in a European institutional context, where innovation, public-service impact and responsibility go hand in hand. You will contribute directly to shaping how AI tools such as M365 Copilot, EU-institutional AI tools and other NLP solutions are used in practice across two EU advisory bodies, working on concrete solutions with visible results while helping to build a trustworthy, future-oriented digital workplace.

3. Are you the talent we are looking for?

3.1 GENERAL ABILITIES AND CAPACITIES REQUIRED

- Think with a critical spirit, analyse and solve problems pragmatically.
- Assess critically credibility and reliability of sources, data and information and use relevant digital tools to carry out the duties.
- Organise own work, demonstrate responsibility, identify priorities, take appropriate decisions and deliver results.

- Adapt to an evolving working environment, demonstrate commitment and adopt constructive attitude at all times. Remain effective and flexible even during periods of heavy activity.
- Take initiative to achieve individual and shared objectives, demonstrate ownership and work autonomously.
- Learn and professionally develop to continuously enhance job performance and knowledge of the organisation and working environment.
- Work together with others in a constructive way by contributing to diverse and inclusive working environment. Demonstrate respect and courtesy at all times.
- Convey information and relevant opinions clearly and concisely both orally and in writing, facilitate interaction and engage effectively with others. Treat confidential or sensitive information accordingly.

3.2 JOB-SPECIFIC REQUIREMENTS

- You have a thorough knowledge of one of the official languages of the European Union and a satisfactory knowledge of another of the EU official languages. For functional reasons, a high level of English, both spoken and written, is required and a good level of French is desirable.
- You possess strong knowledge of and practical experience with artificial intelligence technologies, including applied AI solutions, NLP technologies and emerging ICT tools.
- You have proven experience in IT and AI project management, including requirements analysis, coordination of implementation, supervision of external providers and change management.
- You have experience applying AI lifecycle good practices, including defining evaluation criteria, overseeing testing and validation, monitoring performance and drift in production and ensuring appropriate documentation.
- You have experience designing and deploying AI agents or workflow automation solutions in enterprise environments, including familiarity with platforms such as Microsoft Copilot Studio and/or AI Foundry.
- You possess the ability to translate business needs into functional and technical solutions and to support their integration into existing organisational processes.
- You have experience in promoting the responsible use of AI, including ethics, risk management and regulatory compliance considerations.
- You possess the ability to act as an AI Act correspondent, including monitoring regulatory developments, supporting organisational compliance with the EU AI Act, contributing to internal guidance and awareness-raising activities and liaising with relevant governance and compliance stakeholders.
- You have a good command of standard IT tools and collaborative platforms and willingness to continuously develop digital and AI-related skills.

3.3 ASSETS

- Experience working in a public sector or EU institutional environment is an asset.
- Knowledge of the missions, structures and activities of the EESC and/or the CoR would be an asset.

4. What we offer

- A European institution on a human scale at the heart of the European quarter and easily accessible.
- Flexible working hours and teleworking opportunities subject to the needs of the service.
- An active talent management policy focusing on continuous development and training and a policy to encourage internal mobility.
- A friendly and dynamic working environment in which self-motivation, initiative and team spirit are valued.
- An institution that promotes equal opportunities, diversity and non-discrimination to help nurture a respectful and inclusive working environment and that is actively engaged in the consultation process prior to the adoption of EU legislation. Our dedication to inclusivity is also reflected in our efforts to enhance the accessibility of our vacancy notices, including the layout of the current vacancy and its annex (left alignment, increased spacing and font size etc.). By improving their readability, we strive to make these documents accessible to all, including individuals with disabilities.
- An EMAS-certified institution that is continuously looking to improve its environmental performance.

5. Are you interested in this challenge?

If you have the skills we are looking for and think you fit the profile above, please apply using the [online application form](#) before 11/05/2026 at noon.

Please remember to read carefully the appendix to this vacancy announcement to learn relevant details about this selection procedure.

The Secretary-General
Petr Blížkovský

The [European Committee of the Regions](#) (CoR) is the political assembly which allows the views of regional and local authorities to be heard when European Union policies are being devised and legislation drafted. It is an advisory body which was created in 1994. Its consultative role allows its 329 members, and through them the regional and local authorities they represent, to take part in the EU decision-making process.