



European Committee
of the Regions

Data Protection Notice

CoR Website

1. Introduction

The European Committee of the Regions (CoR) is committed to respecting and protecting your personal data in accordance with [Regulation \(EU\) 2018/1725 \(EUDPR\)](#).

Your personal data may be collected and processed to respond to your requests for information or any other inquiries you submit through the CoR website.

2. Who is responsible for the processing of personal data?

The CoR is responsible (as **controller**) for the processing of personal data.

The responsible service (delegated controller) is the CoR's Web Team, within the Digital Communication and IT Strategy Unit, which can be contacted via cor-info-point@cor.europa.eu.

The Digitals and Europa Analytics process the data on behalf of the CoR and therefore act as **processors** for this processing activity.

Europa Analytics is a corporate service that monitors and evaluates the effectiveness and efficiency of the European Commission's websites on Europa. Both the infrastructure and software are under the full control of the European Commission and comply with the current EU data protection legislation. Europa Analytics' privacy protection has been validated by the Data Protection Officer of the European Commission. Europa Analytics is maintained by the Commission's Directorate-General for Digital Services and is provided as a service to website owners across the European Commission to ensure that our online communication is targeted, relevant and cost-efficient.

More information can be found at: https://commission.europa.eu/europa-analytics_en

The Digitals were engaged to rebuild the CoR website and are now responsible for its hosting and ongoing maintenance.

Further, some pages display content from external providers, e.g. YouTube, Facebook and X. To view this third-party content, you first have to accept their specific terms and conditions. This includes their cookie policies, which we (the CoR) have no control over.

3. What is the purpose of the processing?

We process your personal data in order to reply to messages received via the “Contact us” webform (<https://cor.europa.eu/en/contact-us>). The Communication form, when submitted, creates a record of a person's name, email, IP address and the message he sends to the CoR, in order to facilitate feedback to a communication request.

We also collect anonymized user behaviour data for statistical reasons.

4. What is the legal basis for the processing?

The legal basis for the processing of personal data is Article 5(1)(a) EUDPR, according to which 'processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body', Article 5(1)(b) EUDPR according to which 'processing is necessary for compliance with a legal obligation to which the controller is subject', and Article 5(1)(d) of the EUDPR according to which 'the data subject has given consent to the processing of his or her personal data for one or more specific purposes'.

5. What personal data are processed?

When browsing the website:
If cookies are not rejected, we collect anonymized user behaviour data.

When a contact us form is submitted:

The personal data processed is the name, e-mail address, and any additional personal data the person filling in the form chooses to provide to the CoR in order for the communication request to be fulfilled.

6. Who are the recipients or categories of recipients of your personal data?

The recipients of personal data are the authorised CoR staff members as well as the host of the CoR website database acting as processor.

7. Are your personal data transferred to a third country or international organisation?

No, personal data are not transferred to non-EU Member States or to international organisations.

8. How can you exercise your rights?

You have the right to access your personal data, to rectify any inaccurate or incomplete personal data, to restrict (under certain conditions) the processing of your personal data, to request the deletion of your personal data (if processed unlawfully) and, where applicable, the right to data portability. You also have the right to object to the processing of your data on grounds relating to your particular situation, at any time.

You can direct your queries to cor-info-point@cor.europa.eu. Your query will be dealt with without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary.

You have the right of recourse to the European Data Protection Supervisor through this [contact form](#) if you consider that your rights under the EUDPR have been infringed as a result of the processing of your personal data by the CoR.

9. How long are your personal data kept for?

The Data Controller retains personal data only for the period necessary to fulfil the purpose for which it was collected or for any subsequent lawful processing.

Anonymised data, which no longer allow the identification of data subjects and therefore do not constitute personal data, are retained in accordance with the Europa Analytics policy. Europa Analytics automatically deletes anonymised, non-aggregated data after 13 months.

Anonymous and aggregated data, which cannot be used to identify individuals, may be stored by the European Commission for an indefinite period for statistical and analytical purposes.

Where a contact form is submitted, the personal data are retained on the data processor's systems for a period of one (1) month. After responding to the request, the Data Controller may archive the request and the corresponding response for up to five (5) years for record-keeping, legal compliance, and accountability purposes.

9. Are the personal data collected used for automated decision-making, including profiling?

No, the CoR will not use your personal data to make automated decisions about you. "Automated decisions" are defined as decisions made without human intervention.

10. Will your personal data be further processed for a purpose other than that for which data have been obtained?

No, your personal data will not be further processed for a different purpose.

11. Who do I contact if I have queries or complaints?

If you have any further questions about the processing of your personal data, please contact first of all the data controller, cor-info-point@cor.europa.eu.

You may also contact the CoR data protection officer (data.protection@cor.europa.eu) and/or the European Data Protection Supervisor through this [contact form](#) at any time.